

# A Study to Assess the Job Satisfaction among Pharmacists Working in Pharmacy in NMCH at Nellore



Asso. Prof. G. Pavithra, Dept. of Community Health Nursing, Narayana College of Nursing, Chinthareddypalem, Nellore. **Dr. Indira. A,**Principal,

Narayana College of Nursing,

Chinthareddypalem,

Nellore, Andhra Pradesh,

**Abstract:** Pharmacist is an oldest and youngest profession with in health care sector focused on the care individual families and communities society attain maintain recover optimal health care quality life promotion and optimization care abilities prevention lines and injury alleviation suffering through the diagnosis treatment. Job satisfaction is a series of positive feeling and attitudes of a person towards his/her job and if these felling fade way person may quit his or her job and concept also refer of the job and excitement of the person resulting from his her job and the emotion reaction concentration the job. **Aim:** The aim of the study to assess the job satisfaction among pharmacists working in pharmacy in NMCH, Nellore. **Objectives:**1. To assess the level of job satisfaction among pharmacist in NMCH. 2. To find out the relationship between the level of job satisfaction among pharmacist with their selected social demographic variables. **Methodology:** The total 50 skilled pharmacist are working in Narayana Medical College and Hospital. non probability convenience sampling technique was used to select the subjects. **Results:** Job satisfaction of pharmacist working in NMCH, Nellore. 50 pharmacists 1(2%) awarded got highly satisfied (91-100%), 3(6%) were acquired moderate satisfied (81-90%), 12(24%) were obtained slightly satisfied (71-80%), 11(22%) were procured neutral (61-70%), 7(14%) gained moderately dissatisfied (51-60%) and 16(32%) were achieved slightly dissatisfied. Key words: Job satisfaction, Pharmacy, Pharmacist

Introduction: The service delivered by the hospital pharmacy is a vital components of an institutional health care systems. Medication dispensing and drug distribution. Compounding medication utilization Review adverse drug reaction. Monitoring drug information Service few decades there have been major shift in paradigm pharmacy particle.

Job satisfaction is a series of positive feeling and attitudes of a person towards his/her job and if these

felling fade way person may quit his or her job and concept also refer of the job and excitement of the person resulting from his her job and the emotion reaction concentration the job. Various authorize have different definition of job satisfaction according to the arm strong the definition of job satisfaction is the attitude and feeling people have about their work positive and favorable attitudes towards the job indicate job satisfaction workers sense achievement



and success on the job it is the key ingredients that leads to recognition income promotion. And the achievement of the goal. That lead. To a feeling fulfillment.

Pharmacist is an oldest and youngest profession with in health care sector focused on the care individual families and communities society attain maintain recover optimal health care quality life promotion and optimization care abilities prevention lines and injury alleviation suffering through the diagnosis treatment.

Need for Study: Job satisfaction of pharmacist may vary in different areas such as over time duties hard working low income stress will affect the pharmacist job satisfaction level many study have demonstrated and usually large impact on the job satisfaction on the motivation pharmacist workers.

Many work related survey have been conducted among pharmacist in various countries. A very few study have been conducted about the job satisfaction of pharmacist. This study measure the perception about the job satisfaction among pharmacist and also explore the suggestion of pharmacist to improve the profession, of pharmacy India.

Job and career satisfaction of early-career pharmacists and pharmaceutical scientists is imperative to ensure a motivated and effective workforce, and a secure future for pharmacy practice. In turn, this enables planning, deployment and long

term implementation of global imperatives, through universal pharmacy coverage

Statement of the Problem: A study to assess the job satisfaction among pharmacists working in pharmacy in NMCH, Nellore.

#### **Objectives:**

- 1. To assess the level of job satisfaction among pharmacist in NMCH.
- 2. To find out the relationship between the level of job satisfaction among pharmacist with their selected social demographic variables.

# Delimitation: The study is delimited to:

- The pharmacist working in Narayana medical college.
- Pharmacist present in NMCH during data collection.

# Methodology

# Research approach:

A quantitative research approach was adopted to assess the job satisfaction of Pharmacists working in pharmacy in NMCH, Nellore.

# **Research Design:**

Descriptive research design was adopted to conduct the present study to assess the job satisfaction of Pharmacists working in pharmacy in NMCH, Nellore.

# **Settings of the study:**

The present study was conducted in Narayana Medical College and Hospital, Nellore.

# **Target population:**



The target population for the present study includes pharmacist.

# Accessible population:

The accessible population for the present study was pharmacist in Narayana Medical College Hospital.

# Sample:

The sample for the present study includes pharmacist.

# Sample size:

The selected sample size for the study was 50 pharmacist working at Narayana Medical College Hospital.

## Sample techniques:

non probability convenience sampling technique was used to select the subject.

# Criteria for sample selection:

#### **Inclusion Criteria:**

- The inclusion criteria for the present study are following
- Pharmacist who are working in Narayana Medical College Hospital.

## **Exclusion criteria:**

- The exclusion criteria for the present study are following
- Who are not willing to participate in the study
- Who are not available at the time of data collection

#### **Description of the tool:**

Part - I: It Deals with the socio demographic variables

• It consists of demographic variables such as age, religion, education, income, marital status, experience.

#### Part - II: It Deals with the checklist

• It was used to assess the job satisfaction of pharmacist working pharmacy

# **Data analysis and Discussion**

**Tab: 1** Frequency and percentage distribution of level of job satisfaction among pharmacist. N=50

Category	Fre (F)	Per (%)		
Highly satisfied	1	2		
Moderate satisfied	3	6		
Slightly satisfied	12	24		
Neutral	11	22		
Moderately dissatisfied	7	14		
Slightly dissatisfied	16	32		
Total	50	100		

Table 1 shows 2% are highly satisfied, 6% are moderately satisfied, 24% are slightly satisfied, 22% are neutral, 14% are moderately dissatisfied, 32% are slightly dissatisfied.

# Fig 1:Percentage distribution of job satisfaction based on pharmacist.

Table 2: Mean and standard deviation of job satisfaction working pharmacist in pharmacy

Category	Mean	SD		
Job satisfaction on working	12.76	2.8		
pharmacist in pharmacy				

Table 3: Association the level of Job satisfaction among pharmacists working in pharmacy Narayana medical college Hospital Nellore, with their selected socio demographic variables.



Socio Demographic variables	Hig sati	hly sfied	tely	dera sfied	_	htly sfied	Neu	tral	ely	derat atisfi	Slig diss ied	htly atisf	Chi square (x <sup>2</sup> )
	F	%	F	%	F	%	F	%	F	%	F	%	
Age in year  a. 20-30 years  b. 31-40 years  c. 41-50 years  d. >51 years  Religion  a. Hindu	1 1	2 2	1 2 1	2 4	6 6 2	12 12 - -	8 2 1 -	16 4 2 -	6 1 3	12 2 6	13 3 9	26 6 - -	Cv=129.82 Tv=18.3 Df=10 P=0.05 S Cv=41.55 Tv=18.3
b. Christian c. Muslim	-	-	1 2	2 4	5 5	10	5	10 2	4 -	8 -	5 2	10 4	Df=10 P=0.05 S
<ul><li>Education status</li><li>a. B pharmacy</li><li>b. Pharm D</li><li>c. D pharmacy</li><li>d. M pharmacy</li></ul>	- - 1	- - 2	1 1 1 -	2 2 2 -	3 3 2 4	6 6 4 8	4 3 3 1	8 6 6 2	3 2 1 1	6 4 2 2	8 2 3 3	16 4 6 6	Cv=11.25 Tv=25 Df=15 P=0.05 NS
Income  a. Rs.<5000/- b. Rs.5001-7000/- c. Rs.7001-9000/- d. Rs.>9000/-	- 1 1 -	- 2 2 -	- 1 2 -	- 2 4 -	2 4 6 -	4 8 12 -	2 2 5 2	4 4 10 4	2 1 4	4 2 8 -	1 3 12	2 6 24 -	Cv=13.60 Tv=25 Df=15 P=0.05 NS
<ul><li>Marital status</li><li>a. Married</li><li>b. Unmarried</li><li>c. Single</li></ul>	- - 1	- - 2	1 2 -	2 4 -	1 7 4	2 14 8	6 5 -	12 10 -	2 3 2	4 6 4	2 14 -	4 28 -	Cv=23.76 Tv=18.3 Df=10 P=0.05 S
Experience a. 1 year b. 2 years c. 3 years d. > 3 years	1	2	3 -	- 6 -	4 6 1	8 12 2 2	4 5 1	8 10 2 2	2 4 1 -	4 8 2	5 10 -	10 20 - 2	Cv=20.14 Tv=25 Df=15 P=0.05 NS



## Major findings in the study

- ❖ Shows that regard to age of pharmacist 35(70%) are between 20-30 year
- ❖ In the context to Religion of pharmacist 20(40%) are between Hindu.
- ❖ In view of educational status pharmacist 19(38%) are completed B pharmacy
- ❖ In related to a income pharmacist 29(58%) are earning Rs 7001-9000
- ❖ With reference to a marital status pharmacist 31(62%) are un married
- ❖ Shows that with regard to a experience of pharmacist 28(56%) have below 2 year.

**Conclusion:** The study concluded that majority pharmacists. Have slightly dissatisfied job satisfaction.

#### Reference:

- 1. Hawthorne N Anderson. C the global pharmacy work force a systematic review of the literature Hum Resources Health. 2009.7(1):48
- 2. Gazioglus Tansel A job satisfaction in Britain individual and job related factors Application 2003:38(10) 1163-71
- 3. COXER Fitzptzptrick v. Pharmacist job satisfaction Hum resour. Health 2018.16(1).33
- 4. Carvajar mj popovici 1,Hardigan pc gender. Difference the measurement of pharmacist job satisfaction Hum resour health. 2018.16(1) 33

- 5. Kupier RL Cowan DLpaciffi R job satisfaction in hospital pharmacist Am health syst pharm 2011:68(2) 115
- 6. Bhatnager. K srivasfava. K job satisfaction in Health care organization ind psycharity T 2012:21(1) 75-8
- 7. Bos well WR Boudreau. Tw Tichy j The Relationship. Between employee job change and job satisfaction the honeymoon hang over effect jappal psyebol 2005:90(5) 882:92
- 8. https://w.w.w tandfonline. Com/doilabs 10.2753/ CED 1061-1932400502
- 9. AhamadAPatel job satisfaction among Indian pharmacist j pharm Bioalilrdsci2016.5(4) 326
- 10. https://abe us: org lojs/index.php./abnarficieview1470
- 11. Int j enviorn. Res public Health 2020 jan 17(12) 4193 published online 2020 jan 12 doi10.3390/jerph.17124193.
- 12. Mjcarvajalai. Int j Nurs stud. 2019.PMLD: 16631760
- 13. https://bmcprimcare.biomedcental.com/articles 10.11861512875-020-1083-8
- 14. https://w.w.w conference-hourd. Org /research/job-satisfaction/job satisfaction-2021 sivakami job satisfaction among malaysian pharmacist. Jurnalsainskesihatan Malaysia 2015;5(2):5, 79-90